

Detailed Explanation

How to Read Your Residential Sewer Bill

In December 2012, residents began receiving separate bills for water and sewer service. While the change was due to billing procedures, it caused confusion. Riverside city officials met with KCMO Water Services Department representatives to create the following clarifying explanation.

New Residential Sewer Bill Sample		
		<small>4800 E. 63rd Street • Kansas City, MO 64130 Phone: 816-513-1312 www.kcmo.org</small>
STATEMENT DETAIL:		
2	Days of Service: 31 01/01/2013 – 01/31/13	
3	Sanitary Sewer Service Charges	\$xx.xx
3	Sanitary Sewer Volume Charges	\$xx.xx
4	Commodity/Volume xx.xx	
	Volumes are in ccf = 100 cubic ft. = xx gallons	
5	Total New Charges	\$xx.xx
	Preview Balance	\$xx.xx
	Payments Received	\$xx.xx
	Total Due	\$xx.xx

- 1** The bill is issued by the KCMO Water Services Department. Only charges for Sanitary Sewer Services and Volume will appear on this bill.
- 2** The actual days of usage for which you are being billed. There should be no overlap of days from bill to bill. For example, the sample bill shows the “days of service” ending January 31 — so the “days of service” shown on the next bill should begin with February 1.
- 3** Sanitary sewer charges are based on a flat rate of \$17.84. It supports KC Water Service’s ability to maintain the system, billing, system administration and capital charges. All customers connected to the sewer system pay this fee, even if they don’t use any water.
- 4** Sanitary sewer volume charge is based upon the volume of water used per billing cycle, and charged per ccf (hundred cubic feet). The formula used to calculate this charge is: Number of ccf’s used x rate (\$6.35) = Sewer Volume Charge.

Residential charges are calculated two ways. In December through March, your actual water will be measured each cycle; you will be billed based on this amount. In April through November, your actual usage for the winter months is averaged and you are charged a flat rate. Commercial customers are billed for actual usage, not an average.
- 5** Total New Charges are your Sanitary Sewer Service Charges and Sanitary Sewer Volume Charges, based on the formula above.