

Changes to Water and Wastewater Billing

Residents and businesses were recently notified by Kansas City Missouri Water Services Department about a billing change that will take place on your upcoming monthly water and wastewater bills.

Currently Riverside residents and businesses receive a single monthly bill from the Missouri America Water Company (MAWC) that contains charges for water service, which is provided by MAWC, and charges for wastewater service, which is provided by Kansas City Missouri Water Services Department (WSD). Beginning in December, customers will receive two bills each month – a water services bill from MAWC and a wastewater service bill from WSD. This is a simple billing process change and the services and rates will not be affected. MAWC will continue to provide the same quality water service and WSD will continue to provide the same quality wastewater service.

Please be on the lookout for these separate bills beginning in December. These charges will reflect your November water and wastewater usage. If you have questions regarding this billing process change, please contact Roger Lehr with the Kansas City Water Services Department at 816-513-0225. General questions about billing can be directed to 816-513-1313 and additional information is also available on www.kcmo.org/water.

Two Studies Rate Riverside Among Best in KC Riverside Rocks!

Riverside was recognized twice in October for its hard work and dedication to service. A new study rated Riverside as the fastest and cheapest city for development permits, and the results of the ETC Survey showed that Riverside residents are among the happiest with city services in the Kansas City area.

The Society for Industrial Office Realtors (SIOR) and a group of students from the University of Missouri-Kansas City's Lewis White Real Estate Center issued the results for their 2012 Municipal Development Report Card. Through this project, the group evaluated 17 municipalities in the Kansas City area to determine the general timeline and cost for typical commercial real estate developments. Riverside came out on top in both areas.

For comparison, Riverside averages about two weeks to get a permit approved while the same process takes approximately four months in Overland Park. The total fees for the office project came to approximately \$50,000 in Riverside, while the cost was more than \$250,000 in Lenexa.

"The permit turnaround time and low cost is truly a game changing component to make the City successful in winning development projects. Riverside consistently wins because of this factor," said Brent Miles, Vice President of Economic Development with NorthPoint Development, Riverside's development partner for the Horizons area.

The City was also recognized by a survey of residents and businesses this month. The results of the ETC Citizen Survey were presented to the Board of Aldermen in mid-October and showed that resident and business satisfaction levels increased across the board since the survey was last conducted in 2010.

"In an economic downturn that leads to declining city budgets that usually mean decreased citizen satisfaction, most cities are pleased to hold their own in resident and business satisfaction," said Karen Falk, vice president of ETC Institute. "It really is quite remarkable that a community the size of Riverside has established five new benchmarks among the 41 Kansas City communities with which we work."

A special edition of the Riverside newsletter will be mailed in mid-November and highlight the results of the ETC Survey. The full survey and an executive summary of the results are available now on the City's website, www.riversidemo.com.



Fitness Classes

The Riverside Community Center offers free fitness classes during the week.

M/W/F from 8 to 9:30 a.m. is Yoga/Cardio/Strength Class.

M/Th from 10 to 11 a.m. is Line Dancing and Weights.

Wed. from 10 to 11 a.m. is Stay Strong Stay Healthy Class

Thurs. from 9 to 10 a.m. is Zumba.

The Community Center is also open for Open Gym hours, Monday-Thursday from 3 to 6 p.m. and Sundays from 1 to 5 p.m.

Vivion Road Bridge Now Open



The bridge closed to traffic in late August 2012.



The old two-lane bridge was torn down as part of this \$1.5 million project. The contractor was LG Barcus.

Offices Closed

City Offices will be closed:

- Monday, November 12
- Thursday, November 22
- Friday, November 23

Trail Over Interurban Bridge Closed

The trail that runs over the Interurban Bridge near St. Joe Blvd. is closed through the end of November. The closure is due to a construction project that will help stabilize the banks of the creek around the bridge. The rest of the Linear Trail will remain open to the public. As with all trail closures, please respect the barricades and do not enter the closed area. Updates about the project will be posted on the City's website. [↪](#)

Stay Connected

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www.RiversideMo.com/blog/

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KCPL Offers Weatherization Program to Qualifying Homes

KCPL's Weatherization program enables low-income families to permanently reduce their energy bills by making their homes more energy efficient. According to the United States Department of Energy, families who weatherize see their annual energy bills reduced by an average of about \$437 per year, depending on fuel prices. Since weatherization provides energy benefits that are long-lived, these savings add up year over year.

The typical services provided through this program include installing insulation, caulking windows, and conducting repairs to heating and cooling systems. Both home owners and renters are eligible for this program. You must be a KCPL customer for at least one year and meet current income guidelines.

For more information on the program and on how to apply, Platte County residents can contact United Services Community Action Agency at 816-858-5153 or online at www.uscaa.info. [↪](#)



Trash Schedule

Friday November 2

Friday November 9

Friday November 16

Friday November 23

Friday November 30



A new three-lane bridge was built in its place. Approximately 10,000 cars cross this bridge daily.



The bridge opened to traffic on October 12, and the ribbon cutting was held with MoDOT on October 30.

Curbside Yard Waste Pick Up

There will be one curbside yard waste pick up day in November:

Friday, November 16

On this day, any yard waste left at the curb will be collected with your usual trash and recycling pick up.

Please remember that all leaves must be placed in recyclable yard waste "leaf bags" and twigs must be no longer than three feet and bundled and tied.

If you have any questions about yard waste collected, please contact the Public Works Department at 816-741-3908.

Community Theatre Holiday Play

Catch the Riverside Community Theatre's production of "Jacob Marley's Christmas Carol" November 30 and December 1, 7 and 8 at the Riverside Community Center.

This production is an adaptation of the Dickens' classic that realizes that Ebenezer Scrooge is NOT the star of the story! "Marley's Christmas Carol" was written by an actor who played Jacob for 26 years and adds a unique and humorous perspective to this classic holiday story.

Admission is \$2.50 per person and dinner is available for an additional \$20 per person. Dinner begins at 6:30 p.m. at the show starts at 7:30 p.m. There is also a matinee performance on December 1 at 3 p.m.

To reserve tickets, visit www.fbp.info or contact Fair Based Productions at (816) 260-1618.

FREE ADMISSION

The City of Riverside is offering passes for free admission to the Riverside Community Theatre's production of "Jacob Marley's Christmas Carol."

How to Redeem:

- Bring this coupon to the Community Center prior to the show. Each coupon is redeemable for two free passes. Free passes are good for admission only.
- You must redeem this coupon in advance to receive free passes. Coupons will not be accepted at show performances.
- There are a limited number of free passes available so redeem early!

Questions? Contact the Community Center at 741-4172.

Chiefs Watch Parties!

Come watch the game with us! The Community Center will host Chiefs Football Watch Parties all season long. Join us for free snacks and drinks from 1 to 5 p.m.

Dates

Sunday, November 18
vs. Bengals

Sunday, December 9
vs. Browns

Sunday, December 16
vs. Raiders



Calendar

November 5

Board of Alderman – 7 p.m.

November 12

City Offices Closed

November 15

Planning and Zoning – 7 p.m.

November 20

Board of Alderman – 7 p.m.

November 22-23

City Offices Closed

November 29

Planning and Zoning – 7 p.m.

November 29

Lighting Ceremony - 5:45 p.m.

Holiday Lighting Ceremony

Mark your calendars for Thursday, November 29 for the annual Riverside Lighting Ceremony. The festivities will begin around 5:45 p.m. at the Welcome Plaza, which is located at the corner of Gateway and Vivion. Parking is available near the site, as well as at City Hall and Renner Brenner Park. Hot chocolate and coffee will be available for guests and Mrs. Claus will be walking around, so don't forget to bring your camera and Christmas list!

The City will also be giving away raffle tickets for anyone who brings canned goods or non-perishable food. All donated items will benefit Hillcrest Transitional Housing. The raffle is for a \$200 gift card to Zona Rosa. You will receive one raffle ticket per five items donated. Double points will be given for canned fruit, flour and coffee, which are especially needed!

At 6 p.m., the Mayor will flip the switch. Immediately following, the Park Hill South A Cappella choir will perform holiday music and the raffle will take place after the concert. ~



The Holiday Lighting Ceremony is Nov. 29 at 5:45 p.m. at the Welcome Plaza.